



Your Opinion Counts!

The Building Division for the City of Carlsbad continues to make improvements in order to serve you better. Your comments and suggestions are a valuable resource and we appreciate your time in completing this short survey. Your comments are confidential and are used for customer service purposes only, and, if you would like, your response may be anonymous. You may also contact me directly at 760-602-2716 or Will.Foss@carlsbadca.gov.

Sincerely,

Will Foss

Building Official

Your Name / Address / Phone:

May we contact you?

Yes

No

Counter Services

How would you describe the courteousness of the counter staff?

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Did not use this service

How would you describe the timeliness of the plan check process?

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Did not use this service

How would you describe the level of professionalism at the front counter?

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Did not use this service

Inspection Services

How would you describe the inspection scheduling process?

☐ Excellent ☐ Good ☐ Fair ☐ Poor

How would you describe the process of contacting your building inspector?

☐ Excellent ☐ Good ☐ Fair ☐ Poor

How would you rate the timeliness of the inspection you requested?

☐ Excellent ☐ Good ☐ Fair ☐ Poor

How would you describe the courteousness of the inspector?

☐ Excellent ☐ Good ☐ Fair ☐ Poor

How would you describe the professionalism of the inspector?

☐ Excellent ☐ Good ☐ Fair ☐ Poor

How would you rate your overall experience with the city of Carlsbad Building Department?

☐ Excellent ☐ Good ☐ Fair ☐ Poor

Additional comments or suggestions:

You may mail, email or fax your survey to the following:

1635 Faraday Ave., Carlsbad, CA 92008

Phone: 760-602-2700 / Fax 760-602-8560

email: bldginspections@carlsbadca.gov